



YOUR GUIDE TO ACCEPTANCE FOR TRANSPORT

INFORMATION SHEET

More than just a transport.

Are you looking to use our company's services in rail-road Combined Transport? We are pleased to have this opportunity to inform you regarding the preconditions which must be met for acceptance for transport:

- Your loading units must be technically suitable and approved for rail transport.
- Kombiverkehr must have details of the consignor, recipient and freight payer for the loading units to be transported.
- You participate in the Kombiverkehr deferral arrangement or set up a safekeeping account for a limited period of time which is charged against by Kombiverkehr in settlement of existing receivables, for the amount of the transport services you have used.
- The following documents must have been received by Kombiverkehr or by Deutsche Verkehrsbank SE (DVB Bank SE), completed in full. Some of them require a legally binding signature:
 - the form "Your company details",
 - the form "Your information for the transport approval",
 - the confirmation of receipt of the General Terms and Conditions of Business and of the information on securing loads
 - the bank guarantee form, confirmed by your house bank, and
 - the declaration of participation in the Kombiverkehr deferral arrangement.

Once all these preconditions have been met, you will receive from us by return a transport approval for the transport connection you require. You can then conduct your transport operations with Kombiverkehr. Furthermore, you do not need to be a limited partner in our company in order to enter into a business relationship with Kombiverkehr.

BOOKING OF YOUR TRANSPORTS

To make it easier for you to book intermodal transport units on our European network, we are providing a online booking system with integrated web services for enhanced security when entering data.

Detailed information about the booking application, the benefits for you and the registration process can be found on the website:

www.kombiverkehr.com > Service > Online-Booking

If you wish to have transport movements carried out on particular transport connections as a Kombiverkehr customer, then for each of these connections a transport approval is required. You only need to apply once for a transport approval, on condition that you make regular use of the approved transport connection.

A few simple formalities are required for the issue of a transport approval. Please follow the procedure set out below for this:

STEP 1

The loading units (semitrailers, swap bodies, containers) must be technically suitable and approved for transport on rail-road Combined Transport. Loading units of this kind can be recognised by the yellow signs known as code number signs, fitted on both long sides of the loading unit, ideally in the front section. Loading units not bearing these signs are not accepted for transport on rail-road Combined Transport. Overseas containers complying with the ISO standard are exempted from this. Generally, technical approval and marking of new loading units is not a problem. You should agree in every instance with your supplier that the new vehicles or containers are only supplied with the code number signs already fitted. Should you wish to secure later authorisation for rail transport for loading units already in use, we would be pleased to assist in this.

STEP 2A

To handle the financial side of transports using Kombiverkehr, you are required to participate in the Kombiverkehr deferral arrangement. To that end, Kombiverkehr or DVB Bank SE requires a guarantee backed by your bank covering one month's transport turnover (in the event of an extension of the time allowed for payment, up to six weeks and covering 1.5 x monthly turnover) and the declaration of participation in the Kombiverkehr deferral arrangement, bearing a legally binding signature. If you decide on a bank guarantee as the deposit, please ask your bank to complete the "Bank guarantee" form and return this form to DVB Bank SE as well.

STEP 2B

For transports to be carried out in the short term or for test transports, we temporarily set up a safekeeping account for you. You pay an amount into this safekeeping account equivalent to the anticipated transport costs. This amount is offset continuously with the transports carried out. If the deposit is "used up", then within the framework of the limited period of use and by agreement with staff in the National or International Transport Department a further deposit is to be paid in, or a declaration of participation in the Kombiverkehr deferral arrangement issued (see Step 2a).

Further information can be found in the information sheets "General information on the Kombiverkehr deferral arrangement" and "General information on the safekeeping account".

SCHRITT 3

Accompanying the application documentation for the Kombiverkehr deferral arrangement, there is a form in the annexes for "Your company details". Please complete the form in full.

On the form "Your information for the transport approval", please provide details of the provisional shipment volume and the type of loading units for each transport connection you intend using in future for your transports. Kombiverkehr will use your information to manage its transport capacities and its deployment of wagons. Details are also required for the consignor, recipient and freight-payer.

In addition, you are requested to confirm in writing to us that you have received the General Terms and Conditions of Business for Kombiverkehr GmbH & Co KG and the information on securing loads. This is to be done using the "Confirmation general terms and securing loads" form.

Please send all the forms required in step 3 by e-mail to the following address: neukunde@kombiverkehr.de.

Please direct your questions to the following staff, depending on the nature of your inquiry:

KOMBIVERKEHR DEFERRAL ARRANGEMENT AND SAFEKEEPING ACCOUNT

FINANCE & ACCOUNTING

Cristina Markert
Phone +49 69 / 7 95 05-4 50
cmarkert@kombiverkehr.de

Daniela Bohm
Phone +49 69 / 7 95 05-4 56
dbohm@kombiverkehr.de

TRANSPORT APPROVALS

NATIONAL TRANSPORT

Frank Werner
Phone +49 69 / 7 95 05-2 12
fwerner@kombiverkehr.de

INTERNATIONAL TRANSPORT NORTH EUROPEAN TRANSPORT & GERMAN BALTIC SEA PORTS

Ulrich Bedacht
Phone +49 69 / 7 95 05-2 44
ubedacht@kombiverkehr.de

SOUTH EUROPEAN TRANSPORT

Arbi Tonians
Phone +49 69 / 7 95 05-2 37
atonians@kombiverkehr.de

WEST EUROPEAN TRANSPORT

Ernst Kemmerer
Phone +49 69 / 7 95 05-2 32
ekemmerer@kombiverkehr.de

EAST AND SOUTHEAST EUROPEAN TRANSPORT

Marijo Pestic
Phone +49 69 / 7 95 05-2 67
mpestic@kombiverkehr.de

TECHNICAL APPROVAL OF LOADING UNITS/ TECHNICAL ADVICE

EQUIPMENT TECHNOLOGIES

Peter Rheindorf
Phone +49 151 / 16 16 36 85

ONLINE-BOOKING

SERVICE-HOTLINE

Phone +49 69 / 7 95 05-5 55